

Flat Tires, Breakdowns and Regular Maintenance

Always Be Prepared – Make sure you check your car or SUV for tools to change a flat, jumper cables and an air inflator. Most of the Lincolns also have a special socket for removing the nuts; it's nearly impossible to remove them and change the tire without that special socket, so make sure you have one or have Nick remove the locking lug nuts. Also sign up for a AAA Premier Membership before you need an expensive tow, and the company will reimburse you. This will save the company a lot of money and give you roadside assistance 24/7 throughout the state.

Text your local manager to reimburse you hourly for any extra time spent related to towing or maintenance. Your local manager can also help you with a hotel if you're stuck somewhere.

If it's a slow air leak, you can normally put air in your tire and take it to Community Tire Pros on Buckeye and 24th St, or our shop at 1807 W Buchanan St to get your flat fixed or replaced.

If it's a fast air leak or a ripped tire, it's usually faster to change it yourself than to wait for AAA. Don't drive on the rim with a flat tire or it will get cracked and be more difficult to fix.

Doughnuts shouldn't be driven at speeds over 55 mph or for long distances. Nick can put a regular tire and replacement rim in your trunk and get rid of the doughnut completely if you ask. This will make it much easier and you can still pickup your customer.

If you're out of town, you can use any local shop to fix or replace the one tire and we will reimburse you. Please use Pirelli All Season Plus tires, or any tire that is not too expensive and rated for 60,000 to 80,000 miles. The tires don't need to be changed in pairs unless they have 4/32 or less thread. Text your local manager for any maintenance reimbursements.

Autozone will test your battery and install a new one for free if you pay for the battery and ask them to install it. Jumper cables can help you get there. Your local manager will help you get reimbursed.

You can also contact our mechanic Nick directly with questions at 505-545-7682. You can report any maintenance issues to him directly, but it's also a good idea to let Deb know in a group text so they are also aware and whether any schedule changes need to be made.

Community Tire Pros can be reached at 602-231-9090 for availability or questions.

It's a good idea to check the fluids on your car and tires at least once a week. Don't allow oil changes to get way overdue. If you're having difficulty getting it done with Nick or Community Tires Pros, you can take it anywhere inexpensive and the company will reimburse you.

Tires should be 4/32 or better everywhere and not have uneven wear. If you notice shaking at high speeds, your tires may need to be balanced after hitting a curb or an alignment. Community Tire Pros has the machine to do alignments.

If you're driving the Sprinter and you see a DEF light that looks like a wispy steam yellow warning light, fill it to the top with DEF as soon as possible. They sell it at any auto parts store. Be very careful not to spill it on your clothes, or the serpentine belt by using a big funnel. Your local manager will help you get reimbursed.