

City of Dallas Drivers

All drivers must receive a permit from the City of Dallas. Your manager will help you fill out the permit application online. Your permit will be emailed to you. You can either print it out and laminate it, or keep a copy on your phone as a picture.

Dallas Love Field – the pickup location is Oversized vehicles in the Ground Transportation area.

DFW Airport – the pickup location is at the door nearest to their baggage claim. Pickup locations are normally on the upper level.

Please make sure your customer has their bags and knows where to go before you enter the airport to avoid waiting. Although security is fairly relaxed, they don't want you parking or waiting for customer for more than a couple minutes.